



Interactive Event Monitoring



Real-Time Remote Response

Interactive event monitoring allows personnel in the G4S Risk Operations Center (ROC) to remotely respond in real-time to alerts and alarms that are received through the video, access control or other networked security systems in place at a customer site. With the addition of Voice down capabilities, it allows ROC personnel to send verbal direction and announcements to the site over intercoms or loudspeakers.

G4S trained and supervised operators have the ability to provide scripted and recorded responses to video analytics, motion detection, panic button, access control, emergency call station and more — providing a cost-effective, scalable and powerful alternative or enhancement to traditional on-site security and monitoring capabilities.

Features of this service

- Converts your video management system from a reactive to a proactive security measure
- Ability to reduce the cost of a guard(s) on-site and act as a force multiplier
- Cost-effectively covers large areas
- Can be added to existing video management systems and cameras
- Video analytic setup and maintenance is done remotely by the G4S ROC
- 24/7 monitoring center provides supervised response with fully customized reporting

Ideal Applications

- Outdoor storage of valuable goods (i.e. construction sites, building supplies, equipment, vehicles, and boats)
- Unmanned facilities (i.e. telecom towers, chemical and power substations, and water treatment plants)
- Parks, outdoor recreation facilities, sports venues, churches, and schools (especially after hours)
- Warehouses, loading docks, automobile and heavy-duty equipment dealerships

