

Business Resiliency Solutions



With businesses starting to reopen, companies need to ensure their environment is safe when people return, and remains safe in the future. Companies are having to evaluate and adjust existing emergency response, business continuity, disaster recovery and crisis management plans to allow effective operations while maintaining safety and security.

As part of our Return to Work Assurance Program, G4S offers risk mitigation planning and resources to support your reopening strategy and help your business remain resilient. G4S will deploy experienced security risk advisors who leverage industry-leading tools for planning, reporting and managing incidents as they arise. Preparing now is the best defense against future disruptions. By demonstrating your preparedness, you will increase the comfort level of your employees and visitors.

COMMON QUESTIONS

- What contingency plans should I have if there is another outbreak of COVID-19 in my community?
- What risk management controls should I take for my business to comply with the guidelines set by our health authorities?
- How can I update my current plans to address issues relating to COVID-19?

G4S has organized solutions to address these questions into three, easy-to-follow categories: people, process and technology. This helps you personalize the right solution based on your needs and budget. It also can help your organization deploy a structured approach based on your organization's immediate risks and long term goals.

PEOPLE



Experienced team of risk advisors to help identify areas of potential exposure

PROCESS



Help you incorporate the latest regulatory guidance and recommendations into workplace-specific plans for your business

TECHNOLOGY



Integration with current security systems or deployment of new solutions such as remote video monitoring for COVID-19 risk management



PEOPLE

G4S offers an experienced team of security risk advisor professionals, most of whom have government, military or law enforcement backgrounds, augmented by a global network of strategic partners.



PROCESS

G4S security risk advisors will help you update your risk assessment, emergency response, business continuity, disaster recovery and crisis management plans. We will help you incorporate the latest regulatory guidance and recommendations into workplace-specific plans for your business.

Together, we will develop contingency plans for increased rates of worker absenteeism, the need for physical distancing, staggered work shifts, downsized operations, remotely delivered services and other exposure-reducing measures. We will advise on options for conducting essential operations should you face a reduced workforce and/or compromised supply chain. These plans can address ways to reduce the risk of employee and visitor exposure to COVID-19 and other viruses, to include identifying, isolating and reporting on infected individuals. G4S security risk advisors will help you implement engineering and administrative workspace controls to isolate employees from work-related hazards.



TECHNOLOGY

G4S will collaborate with you to advise on the best tools to automate your emergency response, business continuity, disaster planning and crisis management operations.

We offer technology tools that will help you identify geographic areas with both current and potential COVID-19 hotspots where you may have a high concentration of employees or suppliers, allowing you to inform staff and adjust operations in the event of local outbreaks. These tools provide information about local policies and closures relevant to operations and supply chain as they happen. By integrating the intelligence delivered by these tools with your security operations center, or by leveraging the G4S Risk Operations Center, you will have real-time access to information about areas with the most reports of COVID-19 as well as those with the highest day-over-day growth rates.

The G4S Risk Operations Center (ROC) can monitor your security systems on your behalf. G4S operators will remotely respond in real-time to alerts and alarms that are received through networked video or access control systems on your behalf. Fully or partially outsourcing your security operations center to G4S will help you save money, decrease capital expenditure and expand resources.

Incident management tools can help you implement your return to work protocols. As you implement new procedures, these tools can be used by security personnel to communicate and track incidents, especially as they relate to COVID-19 specific challenges. Detailed workflows assist security personnel with the proper steps to take, ensuring proper protocols are followed and compliance is met. Security personnel will understand how events unfold through notifications, detailed narratives and site-specific related information. This can also be linked to other systems within departments such as HR to provide an even more powerful tool to analyze new cases, identify hot spot areas and provide the data to make better decisions. An audit trail will track the entire process and provide information to meet compliance requirements.

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