



Patient Sitter Service

HEALTHCARE SOLUTIONS
BROCHURE

When clinical staff are pulled away from clinical care to spend time sitting with patients, the patient experience suffers, employee satisfaction scores decrease, patient care suffers and your healthcare system is negatively impacted. The Joint Commission has focused National Patient Safety Goals with the intent to ensure safety risks to patients are decreased. Many times, a dedicated staff of patient sitters providing constant observation for at-risk patients is an option to improve safety, while also decreasing the strain on clinical staff and enhancing the patient experience.

G4S offers a dedicated, on-site Patient Sitter Service to facilitate the safe monitoring of behavioral health patients, forensic patients, fall-risk patients and other at-risk patient populations such as patient elopement risks. Patient fall injuries alone cost the U.S. healthcare system \$34 billion dollars annually. The G4S Patient Sitter Service provides specifically-trained healthcare safety sitters to recognize signs of physical and psychological distress. They obtain certifications in life-saving techniques such as CPR, AED, Mental Health First Aid and CPI's Nonviolent Crisis Intervention.

Patient sitters can monitor a patient anywhere in the facility. They can communicate with others on the security team or directly with the hospital's monitoring center using mobile devices. In addition, G4S offers video monitoring systems, alarms and other forms of technology to complement the patient sitter program.

Why Choose Us:

- Reduce risk by keeping clinical staff focused on more pressing patient care responsibilities
- Enhance quality of care and improve employee and patient/family satisfaction scores
- Peace of mind knowing that patient sitters are specifically trained to calm, de-escalate and redirect patients
- Standardized staffing, experience, backgrounds and training requirements
- Compliance with regulatory standards
- Reduce patient fall incidents and enhance other patient safety measures

Staffing can be filled by an on-duty healthcare security officer or dedicated patient sitting assignments can be utilized in order to avoid the increased risk associated with pulling clinical staff or an existing security team member from their primary responsibilities. We welcome a discussion to determine your needs and the best staffing arrangements to meet your long and short-term goals.

Reach out to us for a free consultation. Our healthcare safety and security experts will review your current state and work with you to develop a plan that optimizes existing security technology and resources, and outline a safer, more secure path forward to reduce your risk.