

# Remote Worker Solutions



To limit the number of employees at a worksite at any given time, many companies are encouraging or mandating a work-from-home policy for non-essential workers. However, while many employers are asking employees to work remotely, employers still have an interest in protecting those employees from risks, regardless of where they are, and the assets that the employees are given to work with. There are both physical and information security issues to consider when your staff is not protected by the office's security infrastructure.

When considering the physical aspects of remote work, ensuring the security of personnel is a key factor. You may need to be able to quickly communicate with employees whether they are in your facility or off-site. Knowing where your employees are could be necessary for a number of reasons, including safety checks during natural disasters or verifying their safety during other significant public incidents such as a mass protest. Additionally, you have a duty to protect your company's proprietary information/intellectual property and other assets that may be issued to off-site workers. Business espionage can have a catastrophic impact on your business. With more people working remotely, your company could be susceptible to cyberattacks, where systems are hacked and confidential data is downloaded, copied or stolen, physical loss of physical assets such as computers, or the loss of key information or knowledge through social engineering attacks on personnel who do not have the knowledge of how to protect critical company intellectual

property while working from home.

As your trusted security advisor, G4S can provide employee training, physical protections, remote worker security processes & procedure development, and information security solutions to help protect your remote workers. Risk Analysts working in the G4S Risk Operations Center (ROC) can help monitor the safety and security of key employees. If the safety of an employee is in jeopardy, these analysts can inform emergency personnel. G4S offers location tracking tools and an AI-augmented intel-gathering tool that alerts you immediately when incidents occur that might impact an employee's safety.

## COMMON QUESTIONS

- How can I best protect the safety and security of my employees when they aren't in the office?
- How can I protect our company's intellectual property when employees are working remotely?
- How can I perform an enterprise-wide assessment of my remote workers?

G4S has organized solutions to address these questions into three, easy-to-follow categories: people, process and technology. This helps you personalize the right solution based on your needs and budget. It also can help your organization deploy a structured approach based on your organization's immediate risks and long term goals.

### PEOPLE



Operators will monitor the safety of key personnel while risk professionals will help you understand how remote work affects your overall security risk profile

### PROCESS



A risk assessment can help you to develop policies and procedures to mitigate harm to your remote employees and your organization

### TECHNOLOGY



Location tracking tools protect your people in the field, supported by AI-augmented Intelligence as a Service (IaaS) tools; cybersecurity services reduce cyber-risk



## PEOPLE

Operators working in the G4S Risk Operations Center will monitor the safety of your key executives. They work 24/7 and, if requested, they will inform emergency personnel if the safety of your employee is in jeopardy. G4S Risk Analysts have advanced degrees, are multilingual and are often former law enforcement with private sector and military backgrounds. G4S risk advisors will perform a comprehensive risk assessment of your remote workers and their environment.



## PROCESS

We will perform a risk assessment where we will consider what is to be protected (e.g. your employee, the company's intellectual property), what is it to be protected from and how it can be most effectively protected. We will tie our learnings to the value of your assets and the value of the program in ensuring that the organization does not experience harm. Where you have a pre-existing risk assessment process, we will align with you and bring solutions to help protect your organization.



## TECHNOLOGY

G4S offers location tracking tools that offer actionable insights into your key employee's location and can reduce the response time of a dispatch centre in case of an emergency. You can view status, availability, proximity and estimated drive time to an incident. G4S's AI-augmented intel-gathering tool alerts you immediately when incidents occur that might impact your employee's or your business' safety. If you are currently overwhelmed by the sheer volume of information associated with the pandemic, you can trust G4S to filter critical event information into a clear, relevant operating picture so that you deliver better results to protect your people.

For key personnel, G4S can recommend cyber solutions to help protect your company information when accessed remotely. Remote workers often lack cybersecurity awareness. Many employees are working from home for the first time. They don't know the best practices that experienced remote workers know well, such as using a VPN on public networks, or not saving sensitive information on their personal devices. Uninformed employees are the number one cause of cybersecurity breaches and the risk increases exponentially when working remotely. G4S recommends cybersecurity training and a cybersecurity risk assessment for your remote executives to protect your business from the potential of business espionage.

Working remotely doesn't mean that you are taking your eyes off your business. We have the means to use your existing video surveillance system, or augment what you have with our own RVM equipment, to provide proactive,

real time monitoring with voice interdiction. When you can't be at work - use technology to allow you to monitor what is happening to your equipment, property or systems.

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